

# Long-Term Care Quality Assessment

## Please Select Your Health Region:

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> Athabasca                    | <input type="checkbox"/> Five Hills             | <input type="checkbox"/> Heartland                 |
| <input type="checkbox"/> Cypress                      | <input type="checkbox"/> Kelsey Trail           | <input type="checkbox"/> Mamawetan Churchill River |
| X <input checked="" type="checkbox"/> Keewatin Yatthe | <input type="checkbox"/> Prince Albert Parkland | <input type="checkbox"/> Regina Qu'Appelle         |
| <input type="checkbox"/> Prairie North                | <input type="checkbox"/> Sun Country            | <input type="checkbox"/> Sunrise                   |
| <input type="checkbox"/> Saskatoon                    |   |  |

**Facility Name and Number:** Ile a La Crosse Health Center ( St-Joseph Hospital)

Date of visit (DD/MM/YYYY): 04-09-2015

Please list those from the RHA that attended: Myra Malboeuf Board Member, Barbara Fleet Board Member, Dr. Girija Nair Executive Director of Health Services, Jean-Marc Desmeules CEO

Please describe what is working well as identified through the facility visit and discussions with residents and families:

General impression from the residents seen in this visit is positive. They received good care, like their environment, nice and comfortable, feel safe, like outside activity, food is good, and response time from the staff when they call for help or support is good, like the activities organize for them. Like students visit from the school

Please describe areas for improvement as identified through the facility visit and discussions with residents and families:

Quantity of food, no consistency sometime is too much and sometime is not enough and the choice of food is the most recurrent comment with the numbers of activities made in a week and the variety of activities; need for more choice and be consult about it . Follow by the Priest visit; they need more time with to do more prayer. Then visit from other community members. Then sometime the response time from the staff is too long which they consider the cause as a shortage of staff. And the last one, physician visit insufficient.

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| <input type="checkbox"/> Saskatoon                  |   |  |

**Facility Name and Number:** La Loche Health Center

Date of visit (DD/MM/YYYY): 13-11-2015

Please list those from the RHA that attended: Dr. Girija Nair Executive Director of Health Services

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Please describe what is working well as identified through the facility visit and discussions with residents and families:

Environment\_In regards of the level of care and the medical condition, only one resident can answer to this survey as no family members available to respond to this survey.

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Employees: Satisfy by the quality of care received \_\_\_\_\_

\_\_\_\_\_

Reduction of falls: Very low number of falls in the La Loche Health Center.

\_\_\_\_\_

\_\_\_\_\_

Please describe areas for improvement as identified through the facility visit and discussions with residents and families:

Quality of Food : Satisfy

Activity for residents: One resident only request more activity outside the facility \_\_\_\_\_

## Revised 2015

Resident safety All fell safe and  
secure

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Action : Revise with the activity worker the activity schedule in terms of number and diversification

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Revised 2015

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